

**Wayne Memorial Hospital Community Benefits Report  
July 1, 2024, to June 30, 2025**

**ABOUT US**

The Hospital Authority of Wayne County, Georgia, operates Wayne Memorial Hospital, an 84-bed acute care facility, and Community Home Care, a home health agency that serves Wayne, Appling, Pierce, Long, Tattnall, and Brantley Counties. Long County Health Center is a rural health clinic providing primary care to the residents of Long and surrounding counties.

**WAYNE MEMORIAL HOSPITAL**

Wayne Memorial Hospital has been serving Wayne and the surrounding counties since 1957. This 84-bed acute care, not-for-profit hospital offers a full range of inpatient and outpatient services to all its patients. The hospital accepts Medicare, Medicaid, and most commercial insurances. Wayne Memorial is committed to providing high-quality healthcare to all its patients, and its motto is "Caring for the Community." This motto is evident in all of the staff who work under the Wayne Memorial Hospital umbrella.

**COMMUNITY HOME CARE**

Community Home Care provides home health services in six counties (Wayne, Appling, Tattnall, Pierce, Long, and Brantley). Home Health services are a great way to treat patients in a low-cost, efficient manner in the convenience of their home. The knowledgeable and professional staff of RNs, CNAs, and Therapists assist their patients in achieving all of their healthcare goals, including allowing patients to regain and keep their independence.

**LONG COUNTY HEALTH CENTER**

Provides healthcare services to both adults and children in the clinic located in Ludowici, Georgia. The team at the Long County Health Center enjoys long-term relationships with their patients and takes care of all of their primary care needs. A major component of the health center includes a wellness program done in conjunction with the City and County employees, as well as their families.

**OUR MISSION**

Wayne Memorial Hospital's mission is to provide high-quality healthcare to all of its patients. The Hospital is also dedicated to the service of mankind and the principles of him who is the great physician to all humanity.



# Wayne Memorial Hospital

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Phone (912) 427-6811 • Fax: (912) 530-3300

## COMMUNITY HEALTH OUTREACH

Wayne Memorial Hospital provides many free initiatives in the community, as well as sharing important health information with the community:

- 1) Wayne Memorial Hospital provides an Athletic Trainer free of charge to the Wayne County Athletic Department to handle all of the athletic training needs for its athletes. This program is done in conjunction with the Bone and Joint Institute of South Georgia.
- 2) Wayne Memorial Hospital provides extended Mammogram hours during Breast Cancer Awareness month, to make it more convenient for women to get their annual mammogram.
- 3) Wayne Memorial Hospital helps sponsor the Leadership Wayne program. This program, done in conjunction with the Wayne County Chamber of Commerce, helps to identify and develop future young leaders within the community.
- 4) Wayne Memorial Hospital worked with Nancy N. and J. C. Lewis Cancer Center to obtain a van that is used to transport patients to and from their treatments. This transportation helps to remove a barrier that can potentially delay critical healthcare services.
- 5) Wayne Memorial Hospital has worked directly with the Wayne County High School Health occupational classes to provide on-site experiences to the students to help further their potential careers in healthcare.
- 6) Wayne Memorial Hospital was the title sponsor for the Screven 4<sup>th</sup> of July fireworks event, which is located in Screven, Georgia.

## COMMUNITY PARTNERS

Coastal Pines Technical College	College of Coastal Georgia
South Georgia State College	Wayne County School System
Wayne County Health Department	Wayne County Industrial Development Authority
Wayne County Workforce Development Program	Wayne County Commissioners
City of Jesup	City of Odum
City of Screven	Jesup Downtown Development Authority

## OUR COMMITMENT

Wayne Memorial Hospital is committed to providing high-quality Healthcare services to all its patients.

WAYNE MEMORIAL HOSPITAL	PFS POLICIES & PROCEDURES	Policy#: 112
	Issue Date:	Revised Date: 10/12, 06/23, 02/25
Subject: Indigent_Charity Care	Approved By: Rhonda Blue, PFS Director	

### ICTF/Charity Care

ICTF/Charity Care is a benefit where anywhere from 10% up to 100% of the patient's bill will be written off. ICTF/Charity Care is available for WMH patients who meet family income criteria based on Federal Poverty Guidelines. Any WMH patient may apply for program and all applications will be considered without regard to race, color, gender, national origin or religious preference. Patients must be a legal US citizen and a permanent Georgia resident to receive ICTF/Charity benefits

### Availability

- a. A ICTF/Charity application will be made available to anyone who requests it or is identified with a need & meets eligibility screening criteria as outlined in the ICTF/Charity Care requirements. **See Appendix A**
- b. Patients may submit a ICTF/Charity application prior to their visit to WMH. The application will be held until services have been rendered.
- c. WMH will post notices as required by law regarding the availability of the ICTF/Charity Care program.
- d. Patients may receive ICTF/Charity Care after all other financial resources available to the patient have been exhausted & the patient is without sufficient income to cover out of pocket expenses as defined by WMH. Other financial resources include, but are not limited to, private health insurance, CHIP, Medicare, Medicaid or Auto Medical Payments.
- e. If the ICTF/Charity Care is approved, ICTF/Charity will apply to balances after all third party coverage has been collected.
- f. A determination of eligibility for ICTF/Charity Care will be effective for ninety (90) days and will be applicable toward all eligible patient balances incurred prior to approved ICTF/Charity Care for up to one (1) year from date of service(s) unless they have been turned over to collections in a legal status. The one year period may be waived if there is a life changing event that impacts the financial state of the patient/guarantor. Ex: Patient on payment plan and had been paying consistently and their income has been impacted by the loss of income beyond their control.

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### **Rights & Responsibilities**

- a. If a patient does not have Medicaid or other private agency funding, but may qualify, the patient must cooperate with the application process to be considered for ICTF/Charity Care. If patient does not cooperate with the application process for any available funding, ICTF/Charity Care will be denied or revoked if active approval is on file and the patient will be responsible for any balances. The patient is required to provide documentation to include but not limited to evidence of third party coverage, employment status, verification of employment, and family size.
- b. Only patient balances will be considered for ICTF/Charity Care write-off. Patient balance is the amount for which there is no third party coverage or other funding available or balances after insurance payments.
- c. If the patient's household income is less than or equal to 295% of the current FPG for the family size, the patient will be eligible for ICTF/Charity Care.
- d. Once determination has been made regarding ICTF/Charity Care eligibility, the patient will be notified in writing unless determined by Presumptive Financial Assistance to which case, no notification will be sent.
- e. If a patient's income or family size changes, a new ICTF/Charity application may be submitted with supporting documentation for re-evaluation of their ICTF/Charity Care status.
- f. Any payments made to date will be counted toward the amount due and will not be refunded.
- g. The patient has the right to appeal a denied application for ICTF/Charity Care. The appeal will be reviewed by the PFS Director. The patient will be notified in writing of the appeal outcome.
- h. Patients must be able to show legal citizenship.

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### Extraordinary Circumstances/Other Applicant Categories

Qualification under extraordinary circumstances not outlined below, requires approval from PFS Director.

- a. Homeless Persons -- A homeless person is an individual who has no income or place of residence and depends on charity or public assistance. Such individuals will be eligible, even if they are unable to provide all the documentation required for the ICTF/Charity Care application. The application needs to indicate in the address field that the patient is homeless, and the application must be signed by the patient.
- b. Deceased Patients -- The charges incurred by a patient who has died may still be considered eligible for ICTF/Charity Care. For the ICTF/Charity Care application, the deceased patient will count as a family member, but their income will be zero.
- c. Inmates -- Charges incurred by a patient who has subsequently become incarcerated may still be considered eligible for ICTF/Charity Care. His/her income will be deemed zero for the purposes of the ICTF/Charity Care application from the date of entry into the correctional facility until the date of release from the correctional facility. Written proof from the correctional facility that the patient is an inmate including date of entry and proposed date of release shall suffice as the ICTF/Charity Care application. **Note** : All charges incurred during the incarceration are the responsibility of the correctional facility.

### Notification

- a. Once completed and submitted, an application will be reviewed within 15 business days against WMH's eligibility criteria for services previously rendered. For those patient's that requesting review prior to services being rendered, the application will be reviewed immediately as long as required documentation is presented.
- b. Once approved or denied, a notification letter will be sent.
- c. If additional documentation is required to reach a determination, a request for additional information will be sent to patient

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Revision 06/29/23

## Presumptive Financial Assistance Eligibility:

There are instances when a patient may appear eligible for charity care discounts, but there is no financial assistance form on file due to a lack of supporting documentation. In the event there is no evidence to support a patient's eligibility for charity care, Wayne Memorial Hospital will use a third-party analytics service vendor to determine estimated income amounts for the basis of determining charity care eligibility and potential discount amounts. If a patient is determined presumptive eligible for charity they will not be notified. Presumptive eligibility may be determined on the basis of individual life circumstances that may include:

- a State-funded prescription programs;
- b Homeless or received care from a homeless clinic;
- c Participation in Women, Infants and Children programs (WIC);
- d Food stamp eligibility;
- e Subsidized school lunch program eligibility;
- f Eligibility for other state or local assistance programs that are unfunded (e.g., Medicaid spend-down);
- g Low income/subsidized housing is provided as a valid address; and
- h Patient is deceased with no known estate.

### **Changes to the Policy or Eligibility Criteria**

ICTF/Charity Care eligibility criteria will be reviewed annually by the PFS Director and will be updated to reflect published changes in the FPG. Revisions may be made at any time to the criteria or the policy based on changes in WMH's financial ability to provide financial assistance or changes in state or federal regulations.

## TOTAL GROSS INDIGENT/CHARITY CARE BY CHARGES PER COUNTY

COUNTY	INP AD-1	INP CH-1	OUT VIS-1	OUT CH-1	INP AD-C	INP CH-C	OUT VIS-C	OUT CH-C
APPLING	2	96,884	50	11,388	7	98,443	122	267,972
ATKINSON	0	0	1	676	0	0	0	0
BACON	0	0	7	27,526	0	0	8	57,984
BRANTLEY	4	26,950	90	117,394	6	63,147	142	303,625
BRYAN	0	0	2	726	1	1600	0	0
BULLOCH	0	0	4	1,735	0	0	1	1,310
BURKE	0	0	0	0	0	0	1	1,743
CHARLTON	0	0	2	103	0	0	2	121
CHATHAM	0	0	5	2,631	0	0	0	0
CHEROKEE	0	0	0	0	0	0	1	51
COBB	0	0	1	2,267	0	0	0	0
COFFEE	0	0	0	0	2	3,675	19	3,882
COLUMBIA	0	0	0	0	0	0	1	63
EFFINGHAM	0	0	0	0	0	0	1	816
EMANUEL	0	0	1	731	0	0	0	0
EVANS	0	0	3	942	0	0	1	848
GLYNN	1	4,582	16	15,625	2	18,451	13	24,843
GREENE	0	0	1	965	0	0	0	0
GWINNETT	0	0	1	1,165	0	0	0	0
HALL	0	0	1	1,353	0	0	1	2,769
HENRY	0	0	1	124	0	0	0	0
JEFF DAVIS	0	0	3	3,347	0	0	6	9,202
LAURENS	0	0	1	75	0	0	0	0
LIBERTY	8	27,905	74	96,247	9	8,850	65	152,034
LONG	5	66,255	118	122,243	8	79,279	143	233,563
MCINTOSH	0	0	13	9,698	2	49,912	13	34,616
MONTGOMERY	0	0	1	16	0	0	1	852
MURRAY	0	0	0	0	0	0	1	104
OTHER OUT OF STATE	0	0	0	0	0	0	3	974
PAULDING	0	0	1	4,081	0	0	0	0
PIERCE	5	6,088	118	221,150	9	144,888	127	215,745
RICHMOND	0	0	1	332	0	0	0	0
TATTNALL	2	2,713	8	25,262	0	0	21	16,517
TELFAIR	0	0	1	6,089	0	0	0	0
TOOMBS	0	0	1	7,022	0	0	0	0
WARE	5	33,277	29	51,576	2	3,267	42	30,433
WAYNE	41	252,908	1,248	989,111	81	1,269,302	1,488	2,871,507
<b>TOTAL</b>	<b>73</b>	<b>517,562</b>	<b>1,803</b>	<b>1,721,600</b>	<b>129</b>	<b>1,740,814</b>	<b>2,223</b>	<b>4,231,574</b>